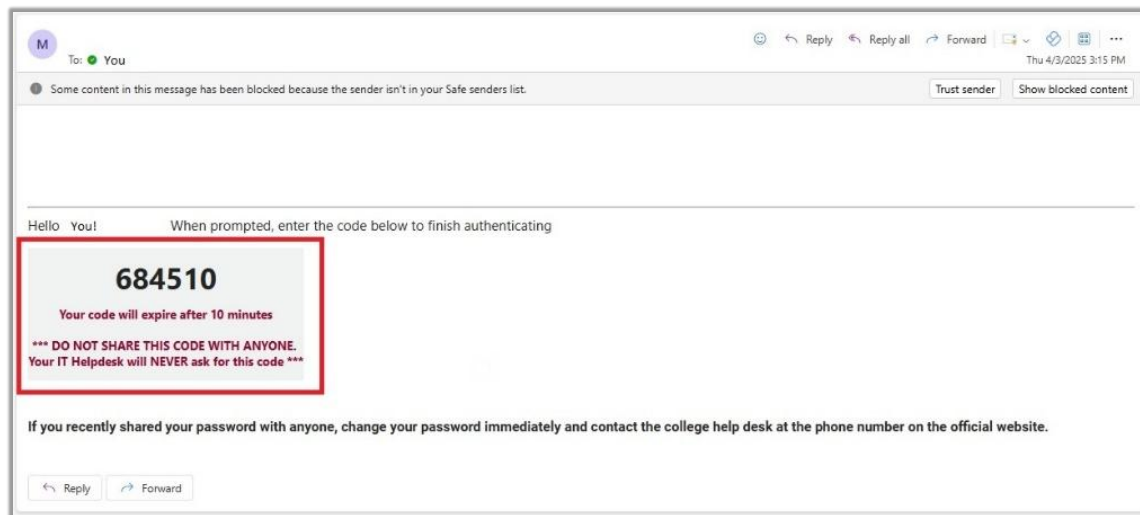


Reset Your MyVWCC Password: I do not know my password

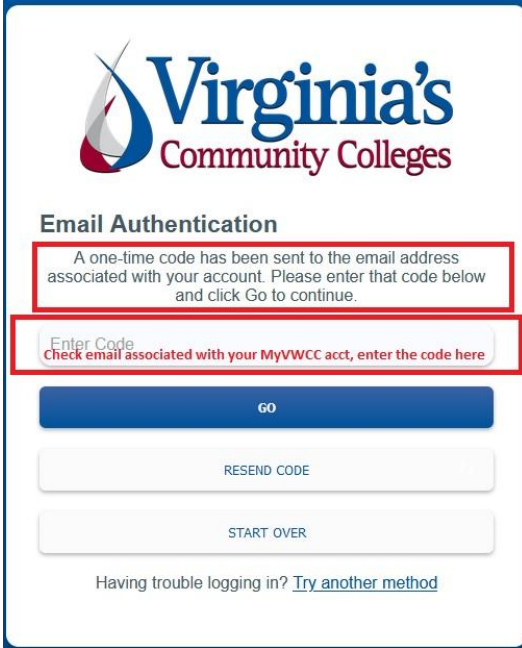
1. On www.virginiawestern.edu, click on the “MyVWCC” menu option at the top of the webpage.
2. Enter your username used to create the account
3. On the next window, select the “Forgot your password” option (highlighted in red)



4. The next window informs the user to check their email account associated with their MyVWCC account. The email should look something like this:



5. Get the code that was sent to your email account, and input it in the “enter Code” field, hit “Go”:



The screenshot shows the Virginia's Community Colleges login interface. At the top is the logo with a stylized sailboat icon and the text "Virginia's Community Colleges". Below the logo is the heading "Email Authentication". A red rectangular box highlights a message: "A one-time code has been sent to the email address associated with your account. Please enter that code below and click Go to continue." Below this message is another red rectangular box containing a text input field with the placeholder "Enter Code" and a label "Check email associated with your MyVWCC acct, enter the code here". Under the input field are three buttons: a blue "GO" button, a light gray "RESEND CODE" button, and a light gray "START OVER" button. At the bottom of the form is a link: "Having trouble logging in? [Try another method](#)".

6. After successfully resetting your password, close all browsing windows and wait at least 10 minutes before logging in with your new credentials. This waiting period allows your new password to synchronize across all VCCS applications, including Canvas, SIS, and Gmail.

If you have any issues or concerns, please don't hesitate to contact the Help Desk at 540-857-7354 for assistance.